





Project Partners

Coordinator

FH JOANNEUM, Institute for Social Work, Graz, Austria (FHJ)

Partners

Fundación Docete Omnes, Granada, Spain (FDO)

DAFNI Kentro Epaggelmatikis, Patras, Greece (DAFNIKek)

Ensino e Investigação e Administração SA / University Institute Atlantica, Barcarena, Portugal (EIA)

Escola Profissional Amar Terra Verde LDA, Vila Verde, Portugal (EPATV)

Cramars Società Cooperativa Sociale, Tolmezzo, Italy (Cramars)

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Introduction

Promoting inclusion and diversity is at the core of the project "Understanding and unlocking learners' and educators 'potentials in diverse courses - Diverse Courses". The project aims at contributing to inclusion, in order to support equal opportunities and access for all learners, lowering the barriers for successful participation for those with fewer opportunities. A broad range of barriers such as disabilities, health problems, or social barriers – to name just a few - hinder learners to successfully participate in courses and their potentials are not recognized. On the other side, the educators dealing with the diverse composition of learners face the challenge responding to the different needs and backgrounds.

Objective of the collection

The purpose of the present document is to collect good practices and tools for understanding the background, needs and competences of learners and educators that allow educational organizations to identify existing diversity (of educators and learners) in the courses to understand their potentials.

This collection takes place within WP2 of the project which aims to increase educators' awareness of their competences and approaches to teaching in a diverse course and on the other hand intends to improve educators' ability to better understand and meet the learning needs of learners.

This to enable organizations to explore diversity and profile their educators and students, as well as their backgrounds and competences through experiments that the partners will implement adapting the tools in their courses and which will allow, based on the results, to define a tutorial for the creation of educators' and students' "Personas". The purpose of the collection is to make visible the different types of methods, tools, approaches and exercises that educational



organizations use to understand students and educators and to give an overview of how they obtain this information.

Methodology

In order to collect good practices among the six different partners, a detailed and structured format was developed in order to help organisations to describe and contextualise the practice they were going to share. This format, conceived as a checklist, is attached at the end of the present collection as annex 1). It consisted of an initial section focusing on the context of the good practice in which partners could specify its origin, field of use, needs and aims. Organization were asked to fill the second section of the checklist if the GP they were going to propose was focused on learners or to fill the third section if the GP was rather focused on educators.

In the second section, partners could provide information about the GP and specify the fields of information about the learner the good practice allowed to collect (the social, demographic, cultural aspects, but also those relating to skills, obstacles, values, motivations, objectives) and how these information were collected.

In the second section focused on educators, partners could provide information about the GP and specify the fields of information regarding educators the good practice allowed to collect (teaching skills, previous teaching experiences, methods used, obstacles, values, motivations etc.). Other questions asked how profiling was done.

The compilation of this frame for the description of good practices enables the collection of 23 methodologies, approaches and tools, that we convey in summary form in the following chapter. For each good practice, a factsheet is prepared with a short summary, a table with the main information and links for further information. Additional data on the proposed GPs can be requested by contacting the project coordinator: info(at)fh-joanneum.at.



The good practices

1. Barrier-free ProfilPASS in Easy Language

Proposing Partner: DAFNI KEK

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: People with cognitive impairments and learning difficulties	Document with easy to understand questionnaire	Competences and skills

Description:

ProfilPASS in easy language is a colourful and example-based document suitable for group or individuals with cognitive impairments or learning difficulties. The document is easy to understand and allows users to assess their competences.

The practice was developed by DAFNI KEK and DIE (German Institute for adult education) and it was implemented in Greece.

ProfilPASS is structured as playful and easy to understand questionnaire that can be filled by individual or in workshop groups with the help of educators. The same figure will additionally collect information about the learner through personal interviews, focus groups and job centres.

The GP deals with the following diversity types (with regard to Erasmus+priorities): Barriers to education; Cultural differences, Social, economic barriers, Barriers linked to discrimination.

Due to its nature and adaptability to content and requirements of the addressing target, the ProfilPASS is easy to transfer to other educational contexts and audiences.

More information:

https://coocou.profilpass-international.eu/files/barrier-free profilpass in easy language.pdf



2. Assessment procedure to Master Curriculum Social Work

Proposing Partner: FHJ

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Bachelor graduates (18 -25 y.o) in social work	Competitive assessment Procedure	Professional and scientific experienceneeds

Description:

It consists in a competitive assessment procedure of student candidates of the Master Program Social Work at FHJ in Graz in order to identify and understand different needs and previous (professional and scientific) experience of learners in the Master curriculum to allow them to be lifted up to a common level. The candidates are diverse according to their previous learning experience, differing in the extent of experience in social work training, other disciplines qualifications, and professional experience in social work, so that three groups can be kept distinct.

Information about learner are acquired during the application process through the following steps: 1) a Curriculum Vitae of the applicant; 2) an essay or exposé on an intended topic of a Master thesis (reflecting different competencies in doing scientific research); and 3) an oral interview with a commission. On the basis of these tools of the application process, the commission decides on the admission of the students and assigns them to three different groups. 4) Self-identification: Accepted students are also asked whether they can fundamentally confirm the requirements for this group assignment (extent of previous academic and professional experience).

In order to bring the three groups mentioned to a similar level of knowledge by the end of the first semester, they will receive tailor-made training: (1) Group A receives an introduction to the theory and empiricism of social work; (2) Group B will have the opportunity to gain more professional experience in social work; (3) Group C receives a "Studium Generale" to support academic work. This tailored training in the first semester of study provides three scenarios, methodologies or methods to take into account the diversity and different needs of the three groups of students. The GP deals with the following diversity types (with regard to Erasmus+ priorities): barriers linked to education and training system. The GP transferability is limited, since this is an assessment procedure for a specific program. However, the GP is innovative in dealing with diverse barriers linked to education and training system and its main ideas are adaptable for other contexts as well.

More information:

https://www.fh-joanneum.at/soziale-arbeit/master/en/



3. Questionnaire on identifying attitude of learners with regard to English as a foreign language

Proposing Partner: FHJ

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Students of the BA program "Social Work" at FHJ	Questionnaire	Language skillsbiographical infoprofessional experienceeducation

Description:

Instructors/ educators of the course "International and Intercultural Social Work" (1st semester Bachelor study Social Work – FHJ -Graz) use this questionnaire to point out the knowledge and application/use of the English language by their students. This also discovers diverse prepositions of the students regarding their experience and attitude in the application and use of English in various contexts (semester abroad, internship abroad, voluntary work, migration background etc.).

The questionnaire collects biographical information, about schooling and education, past work experience, skills and competences: Specifically collected was biographical info (year of school graduation; type of school; experience/longer stays abroad). Moreover, the questionnaire asked about familiarity with the English language.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): differences according to language, multilingualism, internationalization.

The GP is highly transferable as it's a questionnaire.

More information: https://www.fh-joanneum.at/

Attachments: see appendix n.1



4. Adaptive Learning Methodologies for Diverse Student Groups

Proposing Partner: FDO

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TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners:	Flexible approach with	- Individual needs of each
Students between 16	various Active Learning	student.
to 50+, with different	Methodologies (to	- General composition of the
cultural	adapt to the needs	group (age, cultural
backgrounds,	and characteristics of	background, nationality,
nationalities, and	each group of	SEN).
SEN.	learners).	

Description:

Educational staff at La Blanca Paloma VET Centre in La Zubia (Granada, Spain) daily implements 'Active Learning Methodologies' tailored to the unique composition of each student group (ranging from ages 16 to 50+), addressing diversity in age, cultural background, nationality, and SEN.

The educators make use of diverse educational methods such as project-based learning, flipped classroom and gamification based on the specific needs and composition of the group.

Information about students is carried out through detailed evaluation of individual students and the overall group by the educational staff.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): learners with disabilities, barriers linked to discrimination, health problems, barriers to education, cultural differences, social and/or economic barriers, and geographical barriers.

The GP is highly adaptable to various educational settings with diverse student populations.

More information: online resources on 'Active Learning Methodologies' (ALM) can be found to adapt them in different contexts.



Introductory (informal) assessment/identification of basic skills (reading, writing, understanding)

Proposing Partner: DAFNI KEK

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Students with special educational needs and disabilities	User-friendly questionnaire	- skills and competences - problems and obstacles

Description

The GP is an informal Tool which was developed by the General Education teachers (Language, Mathematics, History, Geography) of a Public SEN School Unit in Patras (Greece) in order to better understand who are the students they 'receive' at the beginning of the School year since the School receives a significant number of students with mild or more severe SEN, who had been identified by Specialists that these students need special and complementary Support.

The educators decided to construct this tool in order to build the necessary balance of skills and competences of the students and facilitate the powerful dynamic of the team of students than isolating or disempower ones form being active in learning and socializing.

The tools is a questionnaire easy to perform in which users are free to reply in written or oral mode. The questionnaire is proposed to SEN students during a personal interview.

The results of the questionnaire allow teachers to better place and value the specific diversities of students.

The GP deals with the following diversity types (with regard to Erasmus+priorities): Learners with disabilities, Barriers linked to discrimination.

More information: Questionnaire available at the link:

https://fhjoanneum.sharepoint.com/:b:/r/sites/ISADiverseCourses/Freigegebene%20Dokumente/Work%20Package%20WP2%20activities/A2.1%20Collecting%20good%20practices%20for%20understanding%20backgrounds/DafniKek%20GR%20Good%20Practices%20for%20understanding%20backgrounds/%CE%91%CE%9E%CE%99%CE%9F%CE%9B%CE%9F%CE%93%CE%97%CE%97%CE%9F%CE%98CE%97%CE%9F%CE%98%CE%9F%CE%90%CE%97%CE%9F%CE%90



6. Continuing education programme "Gender– Diversity – Intersectionality" Workshops

Proposing Partner: FHJ

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Educators	Reflection groups, discussion groups, practice-work, Self-guided learning, consciousness-raising, presentations	 biographical information education work experience training/educational skills and competences

Description

The program was developed in Austria (Graz) by the "Genderwerkstätte" (network of experts coming from different fields dealing with gender and diversity, based on the cooperation of the associations Verein Frauenservice Graz and Verein für Männer- und Geschlechterthemen Steiermark) it consists of several seminars and teaches central theoretical principles in the areas of gender, diversity and intersectionality.

It's a fee-based continuing education program consisting of 6 seminars for educators in adult education who are dealing with diverse settings. The seminars are: 1) What the hell is gender? An introduction to a complex field 2) Gender work(s) in Labour Market, Education & Language, 3) On the trail of inequalities. Practical analyses and good arguments 4) Diversity, gender & antiracism in education 5) Managing justice - implementing change processes in a diversity-oriented way 6) Quality and professionalism in your project. The target group of the program are interested persons, current and prospective future experts working in areas such as adult education, university, research, labour market policy, public relations, social work, gender and diversity and equal opportunities.

The collection of information about educators attending the course includes generic background information: biographical information, about schooling and training, in particular past work experience, training/educational skills and competences.

Methods for collecting information about participants include discussion and reflection groups (reflecting own previous knowledge, new knowledge gained in the program, transfer knowledge relevant for working in different fields of expertise), self-guided learning, consciousness-raising, presentations and practice work (done individually or in groups). The aim is the use or the transfer of program contents into the own area of work and expertise. Results from practice-based work are presented and discussed as part of the program of seminar series.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): gender, sexuality, barriers linked to discrimination. The transferability of the GP to additional contexts of organizations in adult education is regarded as very high.



More information: https://www.genderwerkstaette.at/lehrgang-gender-diversitaet-intersektionalitaet

7. Women in STEM | Engenheiras por 1 dia

Proposing Partner: EIA PT

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TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Girls from secondary, vocational and primary schools aged between 10 and 20	survey on age, activity preferences and tastes.	- education information - biographical information

Description



A government program coordinated by the Commission for Citizenship and Gender Equality (CIG) and INCoDe.2030, in conjunction with the Portuguese Association for Diversity and Inclusion (APPDI), the Instituto Superior Técnico and the Order of Engineers and supported by a network of 101 partner organizations and schools that promotes the choice of engineering and technology among female students from secondary, vocational and primary schools and aged between 10 and 20, deconstructing the idea that these are male domains. The focus of the initiative is on training, empowering, hiring and retaining more girls and women in the field of technology and engineering by proposing various activities, including laboratory practices, role modelling sessions and mentoring.

In order to schedule the learning sessions information about students' areas of study and ages are collected. The information was collected by the teacher in charge of the class, who carried out a survey on age, activity preferences and tastes. After this survey, the data was sent to us, who filtered it to find out which activities were best suited to this audience.

There is a transferability to areas outside its target audience in order to extend the project's lifespan.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): Social, economic barriers, Barriers linked to discrimination.

More information:

https://engenheirasporumdia.pt/



8. Class focus group on gender violence

Proposing Partner: CRAMARS

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Women participating to the Health Care assistance courses	Focus groups	- sensitive data - personal information about the domestic environment - problems and obstacles

Description

This good practice is implemented by the training organization Coop. Cramars in Italy and it deals with the organization of 4 hours lesson in form of focus group with a Psychologist expert in different types of gender violence, to arise awareness from learners about the subject and give advice if needed about where and whom to ask in case of need. This practice represents an indirect form of student profiling (considering the delicacy and privacy factor related to the subject matter) since, from experience, afterwards participants who find themselves in a situation of discomfort related to violence address the teacher or the course tutor/coordinator, defining how this discomfort limits their training effectiveness and asking for support.

The practice is aimed at learners, in particular women, participating to the Health Care assistance courses promoted by the training organization.

Information about learners, in this case sensitive data about their family distress in relation to the topic of domestic violence, is collected by the psychologist during the workshop through direct reports.

The practice tackles gender discrimination (with regard to Erasmus+ priorities).

It's possible to adapt the GP to other contexts and audiences.

More information: https://www.direcontrolaviolenza.it/
https://asufc.sanita.fvg.it/it/news/ssc_sunrise_sportello-antiviolenza-donne.html
https://www.pariopportunita.gov.it/it/news-e-media/news/archivio/requisiti-minimi-dei-centri-per-uomini-autori-di-violenza-raggiunta-l-intesa-in-conferenza-stato-regioni/



9. Femeco – Training breakfasts

Proposing Partner: CRAMARS

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Women entrepreneurs in different fields	Training breakfast (meetings)	 expectations objectives desires training needs professional and personal skills work experience

Description

This good practice developed by the Cooperativa Cramars in Italy comes from a funded equal opportunities project whose aim was to bring together groups of adult, entrepreneurship-oriented women to foster mutual collaboration in order to create long-term creative links and partnerships as drivers for gender equality and social cohesion and inspire participants to change in the fields of arts, culture, tourism and sustainable development.

This was done by organizing a system of training breakfasts run at the local, national and community levels, involving female participants in meetings aimed at transferring specific creativity and creative thinking skills to them and sharing their challenges and opinions.

Already from the first meeting, the informal mode, the common problems, the drive for exchange and change allowed an easy and reciprocal openness that enabled the organizers to collect sensitive data declined in expectations, objectives, hopes, need for help and support, need for exchange and to define common training needs (even if only pills) and to allow the educational center to focus the training on the requested topics.

This was intended to promote active participation and women's empowerment by creating a community of practice that would encourage women to support causes close to their hearts and a supportive environment in which they could take advantage of informal learning and peer-mentoring also to develop new projects or business ideas for social change.

In addition to sharing a training breakfast, an online exchange platform was implemented that enabled the women's group formed to activate networking opportunities and to share knowledge and experiences.

The practice is scalable on different geographical areas, different training contents and target groups.

The practice tackles diversity based on gender.

More information: https://www.coopcramars.it/blog/corso/sviluppo-femeco-business-al-femminile-transfrontaliero/



10. The near peer Learning framework (the learners' choice)

Proposing Partner: DAFNI KEK

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners/ educators	Workshop	 expectations objectives personal experiences and ideas obstacles and issues traumatic past experiences

Description

It's a specific approach in adult education developed within an Erasmus cooperation project based on realizing the importance of your own experience. It's used in groups of learners or educators which start discussing and consulting between peers. Afterwards the educator slightly enters in the discussion giving feedback. The method is based on four foundational principles: psychological safety, equality, mutual support, and growth mindset. The application of these principles allows to create a safe space for learning and enable the group of learners to feel safe and trusting enough to share experiences and discuss problems that may tackle traumatic past references.

Part of the information about participants is provided by job centers, another part results from the participation of peers in the workshop.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): Learners with disabilities, Barriers linked to discrimination.

The methodology can be applied in whatever context.

More information:

- 1) https://supportae.eu/wp-content/uploads/2021/12/FINAL_SUPPORT-Neer-Peer-Learning-Framework.pdf
- 2) https://supportae.eu/index.php/land/support-project-homepage-en/supporting-trainers-en/model-3/



11. Peer Mentoring for 1st generation students and students with migrant background

Proposing Partner: FHJ

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Students who are the first of their family to pursue a university degree and/or have a migrant background.	Personal interview and events (trial days)	 biographical information education past work experience skills and competences obstacles and issues

Description

The good practice is aimed at profiling learners, in detail people from a non-university- and/or a migration background. It aims to support people with little knowledge of the university landscape in Austria.

The GP was developed by the University of Graz, student services.

The students may contact the Peer Mentoring Office in case they think they need support due to their diverse background. Hence, a well-structured website presence was set up with all information necessary. Moreover, the Peer Mentoring Office holds "trial days" for ongoing students and organizes other events to learn more about the needs of their target group. They are advertising tge programme at their own event but also on "open door days" and "school-fairs". The office collects information about applicants through a (unscripted) first talk about their personal situation and during the planned events.

What info about learners was collected: Generic information such as: biographical information, about schooling and education, past work experience, skills and competences.

Offering a structured website and organizing info events is a highly transferable method. Diversity type according to Erasmus+ priorities the GP faces: Barriers linked to education and training systems, cultural differences, social and economic barriers, barriers linked to discrimination.

More information:

- 1) https://www.uni-graz.at/en/study/studying-at-the-university-of-graz/peer-mentoring/ ENG
- 2) https://www.uni-graz.at/de/neuigkeiten/ein-stueck-gemeinsam-gehen/GER



12. Mentoring Programme - MAIA

Proposing Partner: EIA PT

TABOET PROFILE AFTUOR INFORMATION CONFESTION		
TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners National and international mobility students – University Level; Educators: Undergraduates at different levels as volunteer guides and	Application and Selection process: - for learners: (online form, personal interview, focus groups); - for educators: online form + motivational	 biographical information education past work experience skills and competences obstacles and issues fears needs
mentors.	letter	

Description

The MAIA Programme of the Instituto Universitário Atlântica, implemented in the 2021/2022 academic year, aims to welcome, help and integrate all new students (national and international mobility students) into the institution. In order to facilitate the transition of new students in the academic year (Mentors) to a new cycle of higher education, the Instituto Atlântica relies on the help of undergraduates from a wide range of degrees (Mentors). These students, on a voluntary basis, have the ideal characteristics for integrating new students. In addition to national students, the Mentors also support foreign students who come to study at Técnico under various mobility programmes. National and international mobility students may come from completely different countries and cultures, and a quick integration into the city and the institution is essential for the success of this experience. The necessary support focuses on resolving some bureaucratic obstacles (transport passes, mobile phones, among others), introducing them to Portuguese culture and finding accommodation, as well as helping them with various issues related to the curricular units, classes and teachers. Providing support in the first weeks of classes with guided tours of the institution, information sessions, help with the material and bibliography needed for the course units, personal support, if necessary, among other things.

Information about learners is collected through online form, a personal interview and the organization of focus groups.

Information about educators is provided by the online application process (online form providing personal data + motivation letter+ meeting the criteria) The mentoring project ends up being transversal to several areas and allows for cohesion between them. The GP deals with the following diversity types (with regard to Erasmus+ priorities): Barriers to education, Social, economic barriers, Geographical barriers, Barriers linked to discrimination.

More information:

https://www.aeroatla.com/projetos/mentoria-acad%C3%A9mica-do-instituto-universit%C3%A1rio-atl%C3%A2ntica-maia



13. Letras Prá Vida (Letters for life)

Proposing Partner: EPATV

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners Mostly women, Roma people, immigrants, non- institutionalized and institutionalized elderly people, some with early- stage dementia and special educational needs	Workshops	 biographical information education information professional experience skills and competences personal information (phone number, address,)

Description

Workshop implemented by Coimbra Higher Education School in Portugal promoting literacy(ies), equal learning opportunities, training and empowerment; stimulating self-esteem, participation and social inclusion of participants.

The participants are between 20 and 95 years old, mostly women, Roma people, immigrants, non-institutionalized and institutionalized elderly people, some with early-stage dementia and special educational needs. They meet once a week, in various locations, days and times. This GP is inspired by Paulo Freire's approach.

BiOgraphical information (about schooling and education, but also work experience, hobbies) is provided by interested parties after the work of the Letras Prá Vida association has been publicized in job centres, aid associations, refugee centres and municipalities.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): cultural differences according to language, disabilities, health problems, barriers linked to discrimination.

Considering that this good practice uses a methodology that values the individual and the resources for its implementation can be produced depending on each group, we believe that this good practice is easily transferable to other areas. In fact, since its creation until today, it has been replicated in other places.

More information:

- 1) https://www.esec.pt/investigacao-projetos/projetos-de-investigacao-intervencao/letras-pra-vida/
- 2) https://www.facebook.com/letraspravida/about

14. Passaporte Qualifica



Proposing Partner: EPA TV

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners	Online questionnaire	- biographical information
People looking for a		(education, age, gender,
professional		professional situation,
qualification and for		hobbies)
people who		- needs
dropped out school		- expectations
early.		- goals

Description

The Qualifica Passport is a technological instrument for recording the qualifications and skills acquired or developed throughout an adult's life and providing guidance on learning paths.

This tool allows the user to access to all possibilities of qualifications avaliabe according to his/her needs/expectations. The main goal of this GP is to upskill/motivate people to lifelong learning.

The online tool is promoted by ANQEP (National Agency for Qualification and Vocational Education and Training) and it's used by the Adult Education Centres in Portugal.

This tool can be used by any learner as long as they register on the platform. In practical terms, it is more aimed at people looking for a professional qualification and for people who dropped out school early.

It collects biographical information (about schooling and education, age, gender, professional situation, hobbies) to understand and build the profile of the participant and propose a qualification path.

This tool is used at a national level already, but it only gives answer to a specific profile. This way, to be transferable, it should be adapted to other contexts.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): Barriers to education, (individuals struggling to perform in education and training systems for various reasons, early school-leavers, NEETs and low-skilled adults may face barriers).

For more information:

https://www.passaportequalifica.gov.pt/cicLogin.xhtml



15. Processo RVCC – Recognition, Validation and Certification of Competences

Proposing Partner: EPA TV

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TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners All learners + 25 y.o. who wish to reskill or upskill	Reflective learning + key competences framework	 personal and professional skills biographical information (education, age, gender, professional situation, hobbies) needs expectations goals

Description

Methodology promoted by ANQEP (National Agency for Qualification and Vocational Education Training) to recognize skills acquired in formal, non-formal and informal contexts, according to a qualification framework (EQF - European Qualification Framework). that allows learners to obtain an academic or professional qualification degree.

This GP is intended to all learners, from 25 years old (and without limit) who wish to reskill or upskill.

The instrument is used in all Adult Education Centres in Portugal so its adaptability is guaranteed.

The collection of information about learner is based on a biographical approach (learners are invited to write their biography and reflect on topics according to the key competences framework – document used to guide the trainers). The process is based on the construction of a reflective learning portfolio.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): Barriers to education, (individuals struggling to perform in education and training systems for various reasons, early school-leavers, NEETs and low-skilled adults may face barriers).

For more information:

https://www.qualifica.gov.pt/#/



16. TSEMY: Training for Sustainable Employment of Youth and Young Adults

Proposing Partner: EIA PT

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners 20-29 year-old unemployed population with tertiary education.	online forms and Interviews	- professional needs - personal information (academic background, name, age and interests)

Description

New methodology developed by Atlântica - Higher Institution in Portugal, leading to the production of training content that meets the needs of employers and integrates a training in the business market and mentoring through a digital platform for monitoring the trainees. The Elearning is based on a digital platform that monitors the trainees and allows them to enter the labor market and continuously improve their skills.

The general aim of the project is to help reduce unemployment among the 20-29 year-old unemployed population with tertiary education.

No information about learners is collected other than what was necessary: academic background, name, age and interests. The aim is to simplify the sample and keep the essential.

There was a sharing of knowledge that allowed participants to transfer their knowledge to areas within their respective labour market. Information on their account was collected by online forms and Interviews.

In terms of transferability, the TSEMY project could be used by trainers and trainees easily and it's effectively adaptable to user's needs. With the presence of an easy-to-interpret toolkit, its users could adapt it to develop new ways of learning.

The practice tackles diversity as barriers to education, Social, economic barriers, Barriers linked to discrimination.

For more information:

https://tsemy.org/



17. Profiling and Support for Students with SEN in VET

Proposing Partner: FDO

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners VET students with SEN diagnosed by the Regional Education Government of Andalusia - Educational Council or identified by the education staff.	Evaluation by educational staff, data from the Government diagnosis (initial and ongoing assessments).	Identification of: - Strengths. - Weaknesses. - Learning styles. - Potential barriers. - Educational. Background. - Specific support needs. - Diagnosis reports from specialists (psychologists, speech therapists, etc.) from the Regional Education Government of Andalusia – Educational Council.

Description:

Evaluation and adaptation process for students with special educational needs (SEN) implemented in La Blanca Paloma VET center in Granada (Spain). It involves initial and ongoing assessments to identify and address specific needs. The aim of the GP is to ensure comprehensive support and inclusion through tailored educational strategies.

It's addressed to VET Students with SEN diagnosed by the Regional Government of Andalucia - Educational Council or identified by the educational staff.

User information is collected through an initial evaluation by educational staff, supplemented by government diagnosis when available.

The practice tackles diversity regarding learners with disabilities, health problems, barriers to education and discrimination. The practice is highly transferable to other educational settings, adaptable for various types of SEN.

For more information:

Anexo I - Protocolo.pdf (juntadeandalucia.es)



18. Collaborative Learning and Social Integration Activities

Proposing Partner: FDO

representation and the second			
TARGET	PROFILING METHOD	INFORMATION COLLECTED	
Learners: Social Integration and Sociocultural Animation and Tourism students, and users of the "Padre Villoslada" Occupational Day Centre for people with mental disabilities.	Direct participation of all students and users in common activities/events.	Fostering a naturally inclusive environment through shared experiences, rather than exhaustive data collection.	

Description:

La Blanca Paloma VET Centre and the "Padre Villoslada" Occupational Day Centre engage their students and users in joint activities such as theater, workshops, and sports, enhancing social skills and integration.

The practice is intended for Social Integration and Sociocultural Animation and Tourism students, and users of the Occupational Day Centre for people with mental disabilities. It emphasizes the importance of understanding and catering to diverse needs, promoting inclusivity in educational and social contexts.

Direct participation of all students and users in joint activities. This allows for full integration and inclusion experience, where everyone feels valued and part of the group.

The approach is very adaptable as a model for inclusive learning and social integration in diverse settings. The practice tackles diversity regarding learners with disabilities, health problems, barriers to education and discrimination. The practice is highly transferable to other educational settings, adaptable for various types of SEN.

For more information:

Fundación Docete Omnes' social networks (Facebook, Instagram and Twitter).



Tailored Internship Matching and Support

Proposing Partner: FDO

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Social Integration and Sociocultural Animation and Tourism Students	A multi-step selection process that combines student preferences, academic performance and soft skills assessment.	Student interest in specific internship locations. Academic performance through average marks in relevant courses. Soft skills assessed through interviews and questionnaires.

Description:

A comprehensive internship programme developed by the educational staff at La Blanca Paloma VET Centre. that involves profiling and matching students with suitable companies and organisations within a vast network of external stakeholders. It ensures workplace adjustments if needed and provides continuous follow-up during internships, setting a high standard compared to other VET centers in Spain.

The organisation conducts user profilation through the established procedures of the educational staff for profiling and matching students with stakeholders. Beforehand, the student makes a list of places where they are interested in doing the internship. Student selection considers academic performance in relevant 1st and 2nd year courses. It follows the following structure: average mark of each course (60%), personal interview (20%) and a selection questionnaire (20%). Once completed, each student will have access (or not) to the chosen work placement.

The practice tackles diversity regarding learners with disabilities, health problems, barriers to education and discrimination. The practice is highly transferable to other educational settings, adaptable for various types of SEN. All in all, this practice is highly transferable to other educational institutions aiming to enhance internship opportunities and collaborations.

For more information see the attached document: Appendix n. 3.



20. Inclusive Teacher Selection Process

Proposing Partner: FDO

representation and the second		
TARGET	PROFILING METHOD	INFORMATION COLLECTED
Educators: Teacher candidates for La Blanca Paloma VET Centre.	Personal interview.	 Language skills. Diplomas. Special training. Professional experience in working with people with disabilities.

Description:

Human Resources department of La Blanca Paloma VET Centre in Granada, Spain, implements a teacher selection process that emphasises experience with people with disabilities and alignment with Fundación Docete Omnes' inclusive approach.

Information on educators is collected through the selection and the meeting of criteria such as language skills, diplomas, special training, and notably, experience in working with people with disabilities.

The inclusice teacher selection process is applicable to other educational institutions focusing on inclusive education.

The practice tackles diversity regarding learners with disabilities, health problems, barriers to education and discrimination.

For more information see the attached document: Appendix n. 4.



21. Planning and profiling disvantaged users

Proposing Partner: CRAMARS

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners: Learners (age 18-65) that are formally under the assistance of the health and social services	A 4 step process: 1) Meeting with social services 2) Filling form 3) Meeting between social services, educators and learner 4) Mantain relationship with social services	-personal data - behavourial or social issues - obstacles - educational or personal needs

Description

It is a customized individual or group training planning aimed at Learners (age 18-65) that are formally under the assistance of the health and social services. The practice is used by the educational team of Cooperativa Cramars in Tolmezzo, Italy.

It initially consists of sharing a plan with the social services in relation to the needs of the specific learner in order to 1) identify users disadvantages, needs, difficulties; 2) build a specific training path for them 3) find suitable educators for the user.

The collection of user data is organized as described:

- 1) information the training provider presents to the social services the training possibilities for the learner
- 2) meetings with social serves to fill the form with data and needs of participant. If useful, the user can take part to the meetings;
- 3) meetings are organized with assistants, teachers and learners to present the course and organize the timetable (educators are chosen according to the familiarity of the educators with the user 'diversity
- 4) during the course coordinator/tutor continuously maintains a close relationship with social services and educators.

The GP deals with the following diversity types (with regard to Erasmus+ priorities): Barriers to education; Social, economic barriers.

This practice is carried out with groups that in some way already have a formally recognised diversity, this method can also be used with other targets in the same way through the collection of needs and actual difficulties to follow the courses (perhaps at the request of parents or employment centres) and the subsequent development of a training programme that follows the needs and difficulties of the person concerned.

For more information:

Additional information is provided by contacting the refence e-mail address: Barbara.hoening@fh-joanneum.at.



22. Academic Peer Counseling Programme

Proposing Partner: FHJ

TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners or Educators with Disability who want to pursue a career in the field of academic peer counselling	Pre-information meeting + oral interview	Information on disabilities and health problemsPersonal backgroundGeneral biographical information

Description

The GP is targeting a specific group of learners as well of educators as peers: Learners with Disability who want to pursue a career in the field of academic peer counselling. Alumnis of the course are qualified to combine their own experiences of their diverse life situations with their skills in the field of counseling as a basis for successful peer counseling.

The practice is developed by FH Joanneum, Department of Social Work, in Graz, Austria.

Interested people need to have a pre-information meeting with an association or social institution dealing with their particular diverse background with regard to disabilities and health problems. Afterwards generic information about the fellow is collected through a oral interview with at least one regional expert institution in the field of representing groups with disabilities and health problems.

Diversity dimension according to Erasmus+ priorities: disabilities, health problems, barriers linked to discrimination.

Peer Counseling can be transferred to other spheres of diversity.

For more information:

https://www.fh-joanneum.at/akademische-peer-beraterin-akademischer-peer-berater/academic_certificate_programme/en/

23. Profiling learners

Proposing Partner: CRAMARS



TARGET	PROFILING METHOD	INFORMATION COLLECTED
Learners from 18 to 65 that are going to start a long term training course	Personal interview + formal regional enrolment form	 biographical information education and work experience motivations objectives obstacles and issues needs

Description

The GP is used in the Cooperativa Cramars in Tolmezzo, Italy to profile learners that will attend a long term course in order to get as much info as possible to prevent problems and drop outs.

The process starts with a one-to-one meeting with the learner interested to participate to the course that implies information about past experiences in learning and work, during the meeting the course coordinator evaluates, together with the future learner, the motivations and the proneness towards the course objectives. The learner is then asked to fulfil the formal enrolment form (provided by the Region Friuli Venezia Giulia that is funding the course through the European Social Fund). Once the course as started, the student with particular issues, always has the possibility to meet individually the course tutor/coordinator to find solutions.

By profiling learners the Regional form collects mainly all generic information about the learners such as biographical information, about schooling and education, past work experience, skills and competences and, in addition, the one-to-one interview is focus in guiding the learner to choose the right course and is collecting specific information related to mobility problems, availability of time, motivational learning barriers, physical learning barriers, expectations and personal goals.

By profiling educators, the methods allow to collect generic background information: biographical information, about schooling and training, past work experience, training/educational skills and competences.

The one-to-one interview to define the learner's motivation and to guide learners to training can be transferred to other courses or educational levels and includes all form of diversity; the formal collection form provided specifically by the Region, it includes contents that are easily replicable. The GP deals with the following diversity types (with regard to Erasmus+ priorities): The one-to-one interview permits to collect information related to all type of diversity, but the GP is meant to deal with all learners not only for a specific type of diversity.

For more information:

Additional information is provided by contacting the refence e-mail address: Barbara.hoening@fh-joanneum.at .



ANNEX

Annex n.1: Checklist for the collection of GP

Diverse Course Partners:		
Name of the person filling the document:		
	<u>. </u>	
1.	Title or denomination of the good	
	practice	
2.	Name of the Institution from	
	which the GP comes from	
3.	Type of Educational Organisation	☐ Formal Education
	where the GP has been	(if the case, specify below):
	implemented	☐ Post-secondary non-
	Implementa	tertiary
		education
		☐ Short-cycle tertiary
		education
		☐ Bachelor's or equivalent
		level
		☐ Master's or equivalent
		level
		□ Doctoral or equivalent
		level
		10 101
		☐ Vocational education and
		training (VET)
		☐ Adult education
		☐ Other level,
		namely
_	Country of the Institution from	Harriery
4.	Country of the Institution from	
<u> </u>	which the GP comes from:	
5 .	Year of the development of the	
	GP (if existing)	
WHO – provide information on people using the GP		

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6.	By whom was this GP used?	☐ Coordinator
		□ Tutor
		□ Secretariat
		□ Educator
		☐ Other: specify
		,
7.	Contact person for additional	
	information on the use of the GP	
	WHEN – describe the time v	when the GP is used
8.	When the GP is used?	☐ in a specific date/event,
		specify if relevant:
		☐ in a recurrent time
		□ Daily
		□ weekly
		□ by - weekly
		☐ Fortnightly
		☐ Monthly
		□ Quarterly
		□ Half-Yearly
		□ Yearly
	WHERE – provide information on the	
9.	Place from the GP comes from	☐ City
		☐ Other: specify
10.	In which context the GP was	□ class* (if yes, please fill the
	used?	table at the end of the present
		section)
		☐ meeting
		□ laboratory
		☐ External visit
		□ in a company
		□ other
11.	Describe whether the engage in	
11.	Describe whether the space in which the practice is used should	
	have special characteristics or	
	functions	

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WHY – explain the reasons why the GP is adopted				
12.	Why the GP has been			
	implemented (Motivations and			
10	needs)			
13.	Which are the goals of the GP			
	HOW – explain in which way the GP			
14.	Resources needed to use or	□ materials: specify		
	implement the GP	□ professionals		
		□ testimonial		
		□ mentor		
		□ supervisors		
		□ others		
		□ Other: specify		
15.	What is the duration of the use of			
	the good practice / how long	One semester (30ECTS)		
	does it take to use the good			
	practice in the relevant context?			
	(in minutes, hours)			
16.	To whom the good practice is	□ Individuals		
	addressed	\square A group of people, specify the		
		approximate number		
17.	Which other people are involved	□ Companies		
	in the process of use of the GP	□ Other educational		
		organisations		
		□No profit organisations		
		□Specific advisors		
		□Other		
	WHAT – explain what th	e GP consists of		
18.	Brief description of the good	Enter link to FH Studienplan, also		
	practice collected	see the 1 page summary		
19.	Add a link or any material			
17.	adding more information about			
	the GP and its method of use.			
20.	What is the nature of GP	□Protocol		
		□Method		
		□Approach		
		□Specific intervention		
		□Company practice		

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		□Additional service
		□other
21.	Tools, practices or pedagogical approaches used	
22.	Where does the GP come from	□ Individual educator
		methodology
		☐ Institution/centre protocols
		□ Classical/new didactical
		methods
		□ Other (specify)
23 .	If the GP is not generic and refers	☐ Learners with disabilities,
	to a specific category of	☐ Health problems,
	'diversity' which one does it refer	□ Barriers to education,
	to? (several choices are	(individuals struggling to perform
	possible) https://erasmus-	in education and training systems
	plus.ec.europa.eu/programme-	for various reasons, early school-
	guide/part-a/priorities-of-the-	leavers, NEETs and low-skilled
	erasmus-programme	adults may face barriers)
		□ Cultural differences,
		□ Social, economic barriers,
		☐ Geographical barriers,
		☐ Barriers linked to discrimination
		☐ Other: specify
24.	How is your GP suitable for	
	creating synergies between	
	different fields of education,	
	training, youth and sport (how	
	does it have a strong potential impact on one or more of those	
	fields)	
0.5	TARGET – indicates who the go	T
25.	Specify the focus of the GP:	☐ Learners (go to the Table A)
		☐ Educators (go to the Table B)
	*CLASS	
If th	ne GP was used in the context of a c	
26.	What kind of course/lecture the	□ Formal
	GP was used for	☐ Non formal
		☐ Informal
		☐ Other: specify
27.	General information about the	☐ Course/lecture duration (in
	course:	hours/months/years)

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		□ Subject treated Specify the subject: □ Number of students in the group (if available)
28.	Course mode	☐ In-person
		☐ Hybrid
		□ Synchronous Online
		☐ Asynchronous Online
		□ Other (specify)
29.	Methodology used	□ Differentiated instruction
		□ Lecture-based learning
	https://www.indeed.com/career-	□ Technology-based learning
-	advice/career-	☐ Group/collaborative learning
	development/teaching-methods	□ Individual learning
		☐ Inquiry-based learning
		☐ Kinaesthetic learning
		☐ Learning by doing
		☐ Game-based learning
		☐ Expeditionary learning
		□ Project-based learning
		☐ Other (specify)

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30.	Age range of learners the GP	■ 18-24 (University-VET- specific
	points up:	professional education)
		□ 25-32 (Masters – Adult Education –
		professional education)
		□ 33-60 (Adult Education –
		professional
		education)
		□ Over 60 (Adult Education -
		University
		of the Third Age)
31.	If data were collected prior to	□ Paper form/frame
	the use of GP, how were they	☐ Online form
	collected?	☐ Personal interview
		☐ Indirect information collection
		(via parents, friends, social media
		info)
		☐ Focus group
		☐ Information coming from specific
		institutions (Specify below)
		☐ job centre
		☐ temporary agencies
		□ health company
		□ aid associations
		☐ refugee centres
		□ other
		(specify)
		,,
		□ Other: specify
	INFORMATION ABOUT LEA	RNERS THE GP COLLECTS
32 .	Learners' personal information	□Name
		□ Address
		□ Telephone
		□ e-mail
		□ day of birth/age

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		□ gender
		☐ family info (married, sons)
		□ citizenship
		□ religion
		□ Ethnical group
		□ Other: specify
33.	Education/training information	□ Educational level
		□ Formal education
		□ Informal education
		□ Specific training
		□ Qualification
		□ Other: specify
34.	Professional information	☐ Past working experiences
		☐ Actual working experiences
35 .	Abilities and skills	□ Soft Skills (ex: Emotional
		intelligence, Communication,
		Adaptability)
		Ulard skills (ov: Speaking a second
		☐ Hard skills (ex: Speaking a second language, writing computer
		programs, using a specific tool)
		programs, osing a specific rooty
		☐ Transferable skills
		(ex: Communication Skills,
		Organization, Analytical Thinking,
		Critical Thinking, Computing,
		Writing)
		☐ Personal skill (ex: Independence,
		Integrity, Patience, Compassion,
		Assertiveness, Resilience)
		☐ Knowledge based skills
		(ex. Computer Programming)
		☐ Other: specify
36.	Main practical/physical	□ Availability of time
	barriers to participate to the	☐ Geographical distances
	course	☐ Economic problems

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Family problems Behavioral diseases Health diseases Health diseases Other: specify	
Health diseases Other: specify Emotional learning obstacles Emotional learning obstacles Motivational learning obstacles Personal learning obstacles Other: specify Personal learning obstacles Other: specify Previous difficulties in learning experience Successful experiences (work, study, family, relationships, hobbies, free time etc.) unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities	□ Rehavioral diseases
□ Other: specify □ Emotional learning obstacles / resistances to learning has good practice revealed? □ Personal learning obstacles □ Other: specify □ Previous difficulties in learning experience □ successful experiences (work, study, family, relationships, hobbies, free time etc.) □ unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) □ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities	Deriavioral albeades
37. What types of obstacles / resistances to learning has good practice revealed? 38. What other information the GP allows to identify? □ Previous difficulties in learning experience (work, study, family, relationships, hobbies, free time etc.) □ Unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) □ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities	☐ Health diseases
resistances to learning has good practice revealed? Motivational learning obstacles Personal learning obstacles Persona	□ Other: specify
good practice revealed? Personal learning obstacles Other: specify	☐ Emotional learning obstacles
Other: specify	☐ Motivational learning obstacles
38. What other information the GP allows to identify? □ Previous difficulties in learning experience □ successful experiences (work, study, family, relationships, hobbies, free time etc.) □ unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) □ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities 39. Please add any other content useful to implement and better	☐ Personal learning obstacles
allows to identify? experience successful experiences (work, study, family, relationships, hobbies, free time etc.) unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities	□ Other: specify
□ successful experiences (work, study, family, relationships, hobbies, free time etc.) □ unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) □ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities 39. Please add any other content useful to implement and better	☐ Previous difficulties in learning
study, family, relationships, hobbies, free time etc.) unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities	experience
free time etc.) unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities	□ successful experiences (work,
□ unsuccessful/difficult experiences (work, study, family, relationships, hobbies, free time etc.) □ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities 39. Please add any other content useful to implement and better	study, family, relationships, hobbies,
(work, study, family, relationships, hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities	free time etc.)
hobbies, free time etc.) Values priorities Dreams Motivation to participate to the course Expectations Goals Hobbies and free-time activities 39. Please add any other content useful to implement and better	□ unsuccessful/difficult experiences
□ Values priorities □ Dreams □ Motivation to participate to the course □ Expectations □ Goals □ Hobbies and free-time activities 39. Please add any other content useful to implement and better	·
☐ Dreams ☐ Motivation to participate to the course ☐ Expectations ☐ Goals ☐ Hobbies and free-time activities 39. Please add any other content useful to implement and better	hobbies, free time etc.)
☐ Motivation to participate to the course ☐ Expectations ☐ Goals ☐ Hobbies and free-time activities 39. Please add any other content useful to implement and better	□ Values priorities
course Expectations Goals Hobbies and free-time activities 39. Please add any other content useful to implement and better	□ Dreams
☐ Expectations ☐ Goals ☐ Hobbies and free-time activities 39. Please add any other content useful to implement and better	☐ Motivation to participate to the
Goals Hobbies and free-time activities 39. Please add any other content useful to implement and better	course
39. Please add any other content useful to implement and better	□ Expectations
39. Please add any other content useful to implement and better	□ Goals
useful to implement and better	☐ Hobbies and free-time activities
explain the GP collected	

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40.	How the institution/school	□ Curriculum Vitae
	collects educator's	□ Paper form/frame
	information	☐ Online form
		□ Personal interview
		☐ Indirect information collection (word
		of mouth, indication from other
		educators, social media)
		□ Information coming from other
		institutions/schools
		□ Other: specify
41.	the educators deal with the	□ 18-24 (University-VET- specific
	following age range of	professional education)
	learners:	□ 25-32 (Masters – Adult Education –
		professional education)
		□ 33-60 (Adult Education – professional
		education)
		☐ Over 60 (Adult Education - University
	INFORMATION ABOUT FO	of the Third Age)
40		UCATORS THE GP COLLECTS
42.	Educators' personal information	□Name
	Illioillialion	☐ Andress
		☐ Telephone
		□ e-mail
		□ day of birth/age
		☐ gender
		family info (married, sons)
		□ citizenship
		□ religion
		☐ Ethnical group
40		Other: specify
43.	Education/training information	☐ Educational level
		☐ Formal education
		☐ Informal education
		□ Specific training

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		□ Qualification
		□ Other: specify
44.	Professional information	☐ Past working and teaching
		experiences
		☐ Actual working and teaching
		experiences
45.	In which course	□ In classroom
	environment does the	□ Laboratory
	educator work?	□ Open air (outdoor)
		□ By a company
		☐ Other (specify)
46.	If the educators works in	☐ In-person
	class, in which course mode	☐ Hybrid
	does the educator teach?	☐ Synchronous Online
		☐ Asynchronous Online
		☐ Other: specify
47.	What didactical methods	☐ Differentiated instruction
	does the teacher use?	□ Lecture-based learning
		☐ Technology-based learning
		☐ Group learning
		□ Individual learning
		☐ Inquiry-based learning
		☐ Kinaesthetic learning
		☐ Game-based learning
		□ Expeditionary learning
		□ Other: specify
48.	Major obstacles resistance	☐ Emotional learning obstacles
	encountered with classes	Resistance to change
		Fear of failure
		Lack of focus
		☐ Motivational learning obstacles
		Lack of previous knowledge
		_
		·
	does the teacher use? Major obstacles resistance	□ Other: specify □ Differentiated instruction □ Lecture-based learning □ Technology-based learning □ Group learning □ Individual learning □ Inquiry-based learning □ Kinaesthetic learning □ Game-based learning □ Expeditionary learning □ Other: specify □ Emotional learning obstacles Resistance to change Fear of failure Lack of focus □ Motivational learning obstacles

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49.	Diversity	☐ Successful educational experiences
		dealing with diversity
		☐ Unsuccessful/difficult/challenging
		educational experiences dealing with
		diversity
50.	For the educators, what is	□ Stability of the classroom
	important in teaching in a	☐ Relationship with other educators
	course/institution	☐ Dealing with focused students
		☐ Development of
		personal/professional competences
		□ Autonomy
		□ Impact of your teaching
		□ Social recognition
		□ Other (specify)
5 1.	What other information the	□ Previous difficulties in training
	GP allows to identify?	experience
		□ successful experiences (work, study,
		family, relationships, hobbies, free time
		etc.)
		□ unsuccessful/difficult experiences
		(work, study, family, relationships,
		hobbies, free time etc.)
		☐ Values priorities
		□ Dreams
		☐ Motivation to teach in the course
		☐ Teaching expectations
		☐ Teaching goals
52 .	Please add any other	
	content useful to implement	
	and better explain the GP collected	
	Collected	



Annex n.2: English attitudes – Questionnaire

The module International Social Work will be taught in English, and we would like to find out what attitudes and feelings you have towards the English language.

Please answer all questions spontaneously and honestly.

Please read the statements below and circle the most accurate response:

1 = agree strongly; 5 = disagree strongly

1. I like the English language

12345

2. I enjoyed my English classes at school.

12345

3. I like speaking in English

12345

4. I like reading books/articles in English

12345

5. I often watch films/series in English

12345

6. I feel comfortable using English in a group of my peers

12345

7. I am happy to have English at the FH-Joanneum; I think it makes sense 1 2 3 4 5

Biographical Info:

When (what year) did you do your 'A' levels (Matura)?
Which type of school did you attend/where did you take your 'A' levels
(Matura)? (please circle)
□NMS, AHS, BHS, HTL
□Abend Matura Studienberechtigungsprüfung
□Other: (please specify):
Have you been abroad for a period of longer than a month?
If so where and how long?

Annex n.3: Tailored Internship Matching and Support Questionnaire

1ST BLOCK

- 1. What do you think Dual Vocational Training (DVT) will give you compared to traditional vocational training?
- 2. How do you value teamwork?
- 3. Would you be willing to work outside Granada?
- 4. Why have you chosen this study program?



- 5. What would you like to do at the end of your studies?
- 6. At the end of your studies, would you like to further your education?
- 7. What is your greatest weakness and your greatest virtue?
- 8. Do you have family responsibilities?
- 9. What could you contribute to the company?
- 10. Where do you see yourself 10 years from now?
- 11. How do you think the market is in our sector? How do you think it will evolve? How do you think it is going to evolve?

2ND BLOCK

- 1. What are the reasons you have chosen to participate in Dual?
- 2. What time availability do you have?
- 3. Do you have previous work experience, and where?
- 4. What is your current employment situation?
- 5. Do you have your own vehicle or are you able to move around easily?
- 6. Comment on your language skills, and whether you can prove them.
- 7. Comment on your knowledge in the use of new technologies, and if you can prove it.
- 8. Any doubts or concerns you may have about joining the Dual training process.
- 9. Do you find it easy to organize your studies?
- 10. Do you currently dedicate yourself exclusively to your studies?
- 11. What are your hobbies or interests?

3RD BLOCK

- 1. Which are the target groups with which you feel most identified? Why?
- 2. For the Dual training process, rank in order of preference your target groups of interest. What would be your target groups of interest?
- 3. Once you have proposed and ordered your most interesting groups for your dual training, tell us what you think you can contribute to these groups.
- 4. Finally, once you have analyzed the attached document with the list of available dual training centers, make a well-justified. The first one being the one we are most interested in out of the three requested, and so on with the others.

*In the proposal of each center, you must justify your choice very well.



Annex n.4: Inclusive Teacher Selection Process

- 1-. Interview (max. 5): After the interview with the candidate, a maximum of 5 points will be awarded.
- 2-. Experience (max. 3.5): 0.5 is awarded for every 6 months worked in the position to be filled.
- 3-. Other experience (max. 2): Awarded 0.5 for every 12 months of work in roles other than those for which you intend to apply, but related to an internal role.
- 4-. Qualifications (max. 1): Awarded 1 point if the studies are related to the role to be filled, 0.5 if you have a degree but it is not related to the role and 0 if you do not have a degree. If the job requires a degree and the candidate does not have one, the evaluation is concluded and the candidate is disqualified.
- 5-. Other qualifications (max. 1): 0.5 is awarded for each higher education degree completed (master's, postgraduate, doctorate, other university degree...).
- 6-. Specialisation courses (max. 0.5): 0.1 is awarded for each course of more than 40 hours, related to the function to be performed.
- 7-. Former employees/alumni of the Foundation who have experience or training in inclusion and disability (max. 1): awarded to former employees who are well regarded by the Foundation. 8-. Knowledge of other languages with special attention to English (max. 1).
- 9-. In the case of people with the same score, they will be ordered to take into account points 1, 2, 7 and 8.